



Christmas Cracker Competition 2025

MT (Manx Telecom) Christmas Crackers T&Cs – November 2025

Background and Priority

The MT Christmas Cracker Competition 2025 is subject to MT General Terms & Conditions and Service Descriptions for the relevant Broadband, Fixed and/or Mobile services. Unless the context otherwise requires, terms and phrases defined in the General Terms & Conditions and Services Descriptions will have the same meaning when used in these promotion terms. Terms and Conditions at <https://www.manxtelecom.com/terms-and-conditions/>

MT Christmas Cracker Competition is open to: MT Account Holders only who are

- Isle of Man Residents
- Must be an adult (over 18 years old)
- Must sign up to a GoRoam Ultra tariff with a handset over 24 or 36-months during the promotional period to receive a Christmas cracker and be eligible to win

Entry

To enter, customers must sign up to a GoRoam Ultra tariff with a handset over 24 or 36-months during the promotional period. Upon upgrade, customers will receive a Christmas cracker which will reveal whether they have won a prize.

You must have a valid account with MT in order to enter.

Entry Period / Promotional Dates Promotion:

00:00 Friday 7 November 2025 to 23:59 Wednesday 24 December 2025.

Upgrades completed outside of these times will not be eligible for a Christmas cracker or entry into the competition.

Prize Reveal

Winners will be revealed immediately upon opening their Christmas cracker.

Prize Collection

If successful, the winner will be given the prize immediately. A photo of the winner collecting their prize from an MT representative will be taken for the MT Facebook and MT Instagram.

Prizes

The prizes for the Christmas Cracker Competition are:

1. PS5 Pro
2. iPhone 16
3. Samsung Galaxy S25
4. AirPods 4
5. Garmin Watch 55
6. Apple Watch SE
7. iPad Air 1tb
8. GoPro Hero
9. DJI Neo Drone
10. Ultrahuman Ring AIR
11. Robovac
12. Insta360 x4



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Not all crackers contain prizes - some crackers will contain alternative rewards or messages.

Terms

Prizes are non-transferrable, cannot be redeemed as cash or swapped in store for any other products and are not for resale. The winner must comply with all instructions provided by MT (the Promoter). Prize must be taken at the time of winning, no alternative dates/times or prizes are available.

1. This Competition is open to all MT Account Holders who sign up to a GoRoam Ultra tariff with a handset over 24 or 36-months during the promotional period, who are Isle of Man residents aged 18 and over excluding employees of MT Group or any of its subsidiary companies, their families (including spouse, siblings, parents, relatives), agents or anyone else connected with this promotion. No third-party entries, bulk entries or entries submitted by agents will be accepted. MT reserves the right to verify the eligibility of entrants. MT may require such information as it considers reasonably necessary for the purpose of verifying the eligibility of an entry and the prize may be withheld until and unless MT is satisfied with the verification.
2. Only customers who sign up to a GoRoam Ultra tariff with a handset over 24 or 36-months during the specified promotional period will receive a Christmas cracker. One Christmas cracker per eligible upgrade.
3. Upgrades completed after the competition closing date and time will not be eligible to receive a Christmas cracker or enter the Competition.
4. The instructions provided at the point of upgrade will form part of the Terms & Conditions of this Competition and in the event of a conflict, these Terms & Conditions take precedence.
5. Winners will be determined by the contents of their Christmas cracker. All crackers have been randomly assigned and distributed. MT will have final say in the event of any disputes.
6. The winner will be notified immediately upon opening their Christmas cracker.
7. MT will not be responsible for any inability of a prize winner to take up the specified prize.
8. MT will not be responsible for the loss or damage to the prize once it has been claimed and no replacements will be offered.
9. MT reserves the right to provide substitute prize(s) of similar value should the specified prize(s) become unavailable for reasons beyond its control. Cash or credit alternatives will not be offered. None of the prizes are transferable.
10. MT accepts no responsibility for incorrectly completed, lost or delayed upgrades related to the prize.
11. In the event of fraud, abuse, and/or an error affecting the proper operation of this Competition, including the allocation of more prizes than are available, MT reserves the right to end or suspend the Competition; amend these terms & conditions; declare void the notification of winner(s); and/or to allocate available prizes at MT's discretion.
12. If any provision of these Terms and Conditions is held invalid by any law, rule, order or regulation of any government, or by the final determination of any court of a competent jurisdiction, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.
13. The winner may be required to participate in publicity connected with this Competition and it is a condition of entry that the winner agrees to their name and village/town of residence being made publicly available if they win.



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14. MT is the data controller of the information you provide, in relation to your entry into the competition and will deal with your data in compliance with the Isle of Man Data Protection Act 2018. You voluntarily provide your information as part of the upgrade process which will be used for the purposes of the competition and service provision. If you have any concerns regarding protection of your data, you can contact our Data Protection Officer by emailing dataprotection@manxtelecom.com. You also have the right to lodge a complaint with the Isle of Man Information Commissioner's Office.
15. MT's decision is final, and no correspondence will be entered into.
16. MT reserves the right to suspend, cancel or amend the promotion and/or review and revise these terms and conditions at any time without giving prior notice and by continuing to take part in the promotion subsequent to any revision of these terms and conditions, entrants shall be deemed to have agreed to any such new or amended terms.
17. This promotion is governed and construed in all respects in accordance with the Laws of the Isle of Man and the parties hereby submit to the non-exclusive jurisdiction of the Manx Courts.
18. By participating in this competition through upgrading to GoRoam Ultra with a handset over 24 or 36-months, MT customers consent to the MT team reviewing their account status.
19. The Promoter of this Competition is Manx Telecom Trading Ltd, Isle of Man Business Park, Cooil Road, Braddan, Isle of Man, IM99 1HX ("MT"). Tel: 624 624

Updated: 4 November 2025

Contact Us

Questions, comments and requests are welcomed and should be addressed to Manx Telecom Trading Limited, Isle of Man Business Park, Cooil Road, Braddan, Isle of Man, IM99 1HX or by email to marketing@manxtelecom.com